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| **Name** | **Department** | **Title** | **Expectations** | **Influence** | **Impact** |
| Pam S | Operations | CFO | Responsible for monitoring cash flows and financial planning, analyzing the company's financial strengths and weaknesses, and proposing strategic directions. | High | High |
| Michael Smith | Support Functions | Business Analysts | To share the overall performance reports with Leadership teams at all levels | Low | Low |
| Jordan Armstrong | IT | IT Manager | Responsible for all hardware and software concerns/setups | High | High |
| Jonathan Rea | Finance | Finance Manager | To manage overall budgeting and cost-related processes and approvals | High | High |
| Group Members | All Departments | Project Manager | To be responsible for all stages of the project | High | High |
| Nick | Design and Development | Solution Architect | Responsible for all Software Architecture and Designing | High | High |
| David Johnson | Development Department | Development Manager | Responsible for planning, directing, coordinating, and managing the processes of writing and developing software programs. | High | High |
| Shaun Marsh | Testing Department | Testing Manager | The test manager is responsible for the planning, coordination, and control of various test activities. | High | High |
| Steve Smith | DevOps Department | DevOps Manager | Responsible for implementation, deployment, and integration of solutions, taking responsibility for their successful delivery. | High | High |
| Jos Butler | Support Department | Support Manager | Responsible The Software Support Manager oversees the day-to-day operations of Software Support, which advises and guides users of internally and externally developed applications. | High | High |

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